

Safar Flyer Corporate: even more generous with corporates!

With the Corporate program, employees earn Miles for every travel for their own account and the account of their corporation.

Please fill in this form and send it to the address:
safarflyercorporate@royalairmaroc.com

MEMBERSHIP FORM TO SAFAR FLYER CORPORATE PROGRAM

1. COMPANY INFORMATION

Company's Name Industry

Subsidiary (if it is a group or a holding)

Workforce

Annual Travel Budget

Phone Fax

Address Line 1

Address Line 2

Zip Code City

Province/ State Country

Website

Preferred language French English

***Mandatory**

2. CORPORATE ACCOUNT ADMINISTRATOR

Title Mr Mrs Ms Position

First name Last name

Personal phone number Fax

Professional phone number

Address

Zip code City

Province/ State Country

Email Safar Flyer Membership number

***Mandatory**

3. PURCHASING MANAGER CONTACT INFORMATION

Purchasing manager's full name

Title Mr Mrs Ms

Phone Fax

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Address

Zip code

Province/ State Country

Email Safar Flyer

***Mandatory** Membership number

4. PARTNER TRAVEL AGENCIES

Please give us your partner travel agencies information; we will inform them about your membership to Safar Flyer Corporate program.

Agency 1 Name City

Agency 2 Name City

Agency 3 Name City

Is your company a client of any Royal Air Maroc agency?
If so, which one?

RAM Agency Address City

Yes I would like for my company to join Safar Flyer Corporate program and I accept conditions and terms.

In

On

Seal & Signature of the Administrator

- With **Safar Flyer Corporate**, any company can join the program with a minimum of 3 employees.
- The company earns **30% Miles** for the same travels (starting the date of creating the Safar Corporate account)
- Employees earn 100% Miles corresponding to their **personal and professional travels** on their Safar Flyer personal account.
- An administrator is designated within the company to manage the corporate account. He/she must be a **Safar Flyer member**.
- Each member keeps his/her **Blue, Silver or Gold card**, depending on his/her Miles Status/Qualifying flights level.
- Miles are valid for 2 years
- There is no Corporate card

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Terms and conditions

I. Purpose

1.1 The Corporate loyalty program is a Safar Flyer loyalty program's product. It aims to reward administrations, organizations and private or public bodies hereinafter referred to as "Client(s)" or "Member (s)", by assigning Miles in accordance with the conditions and limitations set out below, based on trips taken under AT flight number by employees of these companies or subscribers, for personal or professional aims

1.2 Depending on the number of Miles accumulated by the Client, He will get award tickets or upgrades in accordance with the modalities set out in the Chapter IV below. The award scheme is available on the Safar Flyer's website hereinafter "Website SF".

II. Participation in the Safar Flyer Corporate program

2.1 Participation in the Corporate program is free and without any particular commitment.

2.2 Eligible for membership in the Safar Flyer Corporate program are all companies, administrations, organizations and private or public bodies. Clusters of person are not allowed to participate.

2.3 Any company wanting to join the Safar Flyer Corporate program must fill out a membership form. Enrolment assumes that these general terms and conditions have been accepted by the Client.

2.4 A program Administrator is appointed in the membership application by the Client subscriber to manage the Corporate account. The Client agrees to inform Royal Air Maroc in writing or by e-mail, of any change in the name of the Administrator.

2.5 The holders of a Corporate card must be members of the Safar Flyer program. Wage earners who are not member of Safar Flyer must apply for membership only over the Internet on SF website.

Only membership applications made over the Internet are acceptable.

2.6 Each Corporate account must contain at least one Administrator and a minimum of three employees. Royal Air Maroc reserves the right to cancel without notice all Corporate accounts that do not meet its criteria.

2.7 Only eligible, Client's employees between 20 and 65 years old.

2.8 A member of Safar Flyer individual program can belong to only one Corporate account.

2.9 Any corporate entity or body whose membership has been accepted by Royal Air Maroc, will be given a personal account on which the Miles will be credited. Acceptance of the membership by Royal Air Maroc signifies conclusion of the contract between the concerned parties and acceptance of these general terms and conditions.

2.10 Royal Air Maroc reserves the right to decline membership to any company or administration failing to meet the criteria for participation in the program as defined in these general terms and conditions. Airline, travel agencies, wholesalers, consolidators and other travel resellers benefiting from partially or totally free participation cannot benefit from the advantages offered by the Safar Flyer Corporate program, in particular for earning Miles.

III. Miles accumulation conditions

3.1 The accumulation of Miles on the Corporate account can be done only for tickets issued and used, on flights

3.2 carrying Royal Air Maroc flight number (Miles credited details are in article 3.9 of the present conditions), starting from the date of membership registration in the Safar Flyer Corporate program. The Miles corresponding to the flight are automatically recorded on the respective member and client accounts provided that the number of the individual Safar Flyer membership card is communicated upon reserving or issuing of the ticket or at the time of check-in.

3.3 Ticketing issued on behalf of the Client by Royal Air Maroc office or designated travel agencies must include the member individual Safar Flyer Corporate card number.

3.4 The program Administrator is the only responsible for checking and/or adding the numbers of tickets not entered by Royal Air Maroc.

3.5 Corporate Client's account will be credited with a percentage of Miles accrued by

- Client's account will be debited from the Miles necessary to the award requested, according to the rate in effect at the time of application. The earliest Miles being debited in priority.
- Awards validity is 12 months starting from the issuing date.
- Awards may be subject to restrictions of capacity or blocked on certain periods determined by Royal Air Maroc.
- The ticket award offer is understood as a one way, a normal round trip on Royal Air Maroc's direct flights
- Upon receiving the mail granting the award, the program Administrator, the beneficiary or a third party (provided with the email for granting the award) will come to a Royal Air Maroc agency for the flight ticket withdrawal.
- Award tickets are issued on behalf of the beneficiary designated by the program Administrator on the SF website. Once award tickets issued, a single change of travel date or flight number will be allowed. No change of course or beneficiary will be allowed. After departure, no changes will be permitted. These premium tickets may not be transferred or refunded and can never be sold or traded. In case of loss, destruction, theft or partial use, they will not be replaced.
- Awards in the form of tickets are subject to Royal Air Maroc general conditions of carriage.
- All airport taxes which may optionally be required in airports (eg. exit tax) are charged to the Client.
- The Client is solely responsible for paying all applicable fees and taxes to awards granted by the program. The Client shall pay all taxes and airport fees of safety and this regardless of the award beneficiary.
- Upgrade awards are issued to the beneficiary designated by the program Administrator on the SF website. Once the upgrade award issued, no changes are allowed.

V. Corporate Account Management

5.1 Communications about the Corporate program shall be solely done with the Administrator of the client's account. Any verbal communication must be immediately confirmed in writing.

5.2 Only the Administrator may act on the Corporate account, request premiums, update profile, add or remove an employee, and terminate the account. The Administrator may make such changes through the features available on the SF website or by email sent from the email address registered on the Corporate Account or in writing signed by the Administrator and sent to Safar Flyer.

5.3 The client warrants the truth and accuracy of all information provided to Royal Air Maroc especially in the membership form and will be responsible for any incorrect, incomplete or obsolete information. The Client expressly accepts that Royal Air Maroc at regular intervals and at any time can check the travelers belonging to the staff of the Client.

5.4 The Administrator agrees to regularly update the information provided on the corporate account necessary to manage it through the features available on SF website or by writing signed by the Administrator and sent to Safar Flyer.

5.5 The program Administrator may request the incorporation of new employees of the Client, Safar Flyer reserves the right to request documents before accepting any connection.

5.6 If a member is no longer an employee of the company, the Administrator, must immediately inform in writing Royal Air Maroc.

VI. Safar Flyer Corporate contract cancellation

6.1 In the case of failure to adhere by the Client and/or his/her member employees of these general terms and conditions, of if any fraudulent use of the name of the Administrator, or in case of undue attempts to obtain the registration of travelers non belonging to the Client's personnel, Royal Air Maroc can immediately cancel the Corporate contract

6.2 Royal Air Maroc reserves the right to exclude from the Corporate program any member who abused from the privileges provided, made false declarations, did not obtain Miles for 24 consecutive months or failed to meet the general terms and conditions of transport of Royal Air Maroc.

6.3 Royal Air Maroc reserves the right to exclude the Safar Flyer Corporate program

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employees travelers attached to Corporate account at time of travel provided that the number of their Safar Flyer cards has been reported prior to the reservation / ticket issuance and registration. Members attached (Client's employees) will earn 100% of their Miles on their personal Safar Flyer account.

3.6 The granting or maintaining a Silver or Gold card for each employee of the Client (member of Safar Flyer) is subject to the number of qualifying Miles * obtained during a calendar year (based on Safar Flyer communicated scales).

3.7 * Miles earned exclusively on Royal Air Maroc flights. The bonuses and particular promotions are not classified as qualifying.

3.8 The Program Administrator must personally ensure that the Miles earned by attached members have been correctly credited on the Corporate account. He must make a request for regularization directly by using the form available on the SF website, no later than six (6) months from the date at which the flight was taken. If the claim is justified, the Miles will be credited with retroactive effect.

Furthermore, Royal Air Maroc reserves at all moments the right to require any proof concerning the accumulation of Miles.

3.9 Royal Air Maroc reserves the right to debit the account of any participant having Miles unduly credited.

3.10 Royal Air Maroc reserves the right to change the rules of mileage accrual with immediate application. It may at any time determine the tariff level eligible for the Miles credit and exclude certain booking classes or fare categories.

3.11 For each flight enabling the credit of Miles, done by a Client's employee attached to the Corporate account, the Client will be credited for a certain number of Miles. This number will depend on:

- The IATA distance separating the airports of departure and the airports of arrival. Regardless of the distance covered, a minimum Miles will be credited for short flights distance less than 500 Miles;
- The travel/reservation classes in which the flight was taken. Members travelling in Business class will receive a Miles bonus for their travel class,
- The member's level: members with the Silver, Gold, or equivalent status, receive bonus Miles.

3.12 Are excluded from Miles accumulation:

- ☒ Travels done with award tickets ;
- ☒ Some rate categories listed on SF website.
- ☒ Unused, forfeited, fraudulent, lost, expired or refunded tickets.

3.13 The Client may not claim the credit of Miles in case of flight cancellation for reasons beyond the control of Royal Air Maroc (including cancellations in case of strikes or for internal or external security reasons).

3.14 In case of exclusion of a member attached to the Client's account, the Administrator can not in any way claim the credit of the member expelled Miles.

3.15 Miles earned during a calendar year N (January 1 to December 31) are valid until 31 December of year N + 2 (example: Miles obtained in April 2010 are valid until 31/12 / 2012).

3.16 The Administrator must ensure of the use of accrued Miles on the Client Corporate account before they expire. No claim for credit expired Miles will be accepted.

IV. Awards conditions

4.1 Safar Flyer Corporate program awards consist of airline tickets and upgrades (excess baggage awards and other services are not included in this program).

4.2 Awards are indivisible. They can never be awarded retroactively, have a redemption or exchange value, be replaced if lost, stolen or destroyed.

4.3 Royal Air Maroc reserves the right to change the conditions for obtaining any award, including the Miles scheme, and to cancel any bonuses offer without notice with immediate effect.

4.4 Awards depend on the number of seats reserved for the program. Royal Air Maroc is the only judge of number of seats available. Thus, no claim will be accepted even in case of flight not full.

4.5 Awards are issued upon the account Administrator request, only for employees attached to the Client's Corporate account.

- Given the limited number of seats reserved for awards, it is advisable for the program Administrator to book the beneficiaries ticket as soon as possible, stating their Safar Flyer numbers.
- The Administrator should make his request on the SF website.

all companies in liquidation proceedings.

6.4 In case of exclusion, the previously accumulated miles will be forfeited in full and lose all value, and premiums previously issued but not used will be cancelled and that, without the Client or any third party to claim any compensation or compensation and without prejudice to any damages the Client may need to Royal Air Maroc because of the termination.

6.5 The Client is entitled to terminate his membership in the Safar Flyer Corporate program; he or she must notify the prior written with acknowledgment to Royal Air Maroc. Therefore, the miles accumulated will be canceled and the Client's account closed.

VII. Program termination

7.1 Royal Air Maroc reserves the right to cancel the Corporate Program with 3-months notice sent to the administrator, under the understanding that the balance of Miles at the date of cancellation can be used no later than 3 months following the said cancellation.

VIII Protection of personal data

8.1 The members of Safar Flyer Corporate program thereby authorize Royal Air Maroc to use all the data in its possession for marketing and communications purposes.

8.2 The personal data may be used and disclosed in confidence to market research agencies.

IX. Responsibility

9.1 Royal Air Maroc is not responsible for any damages incurred when using an award, excluding transportation damages for which the carrier's liability is governed by the Warsaw Convention and Royal Air Maroc general conditions of transport and/or the Moroccan laws concerning the domestic flights.

9.2 Royal Air Maroc is not responsible for any delay or loss caused by the postal services. Royal Air Maroc is also not responsible for any loss or theft of awards or any other document issued by Safar Flyer and no document may be replaced.

X. Divers

10.1 The cumulated miles and the issued premiums are subject to the regulation of Safar Flyer program.

10.2 The client is committed to inform his employees of these terms and conditions and to ensure their compliance. These general conditions govern the contractual relationship between Royal Air Maroc and the client as part of the Safar Flyer corporate program and are subject to change at any time with immediate effect. The most current version of these terms is available on the Safar Flyer

10.3 The sale, purchase, brokerage, resale, barter or exchange of Miles, or free tickets in exchange for any compensation is prohibited. Those who would make use of a premium or benefit acquired illegally are liable to prosecution. Miles, bonuses and benefits have no cash value and cannot be honored in cash.

10.4 Miles cannot be bequeathed as part of an inheritance (without a third party / applicant may not claim any compensation), transferred, assigned or in combination with or without consideration to the account or of any other Safar Flyer member (except when communicated and granted by Safar Flyer).

10.5 Royal Air Maroc reserves the right to choose frequency and suitable media for communication of program Corporate.

10.6 Royal Air Maroc reserves the right to replace Safar Flyer corporate program and to modify or amend at any time this program and these terms without prior notice.

10.7 These general conditions are available in French and English. In case of divergence of interpretation, only the French version shall prevail.

XI. Applicable Law -courts

11.1 The applicable law is the Moroccan law.

11.2 Any dispute arising from the interpretation of these terms will be the exclusive jurisdiction of the courts of Casablanca.